

## QUALITY AND ENVIRONMENTAL POLICY

**Castel Srl**, engaged in the design and production of components for air conditioning and refrigeration systems, provides prompt, competent and transparent technical and logistical support to guarantee customer satisfaction with quality products, up to the best market standards in terms of functional performance, robustness and durability.

**Castel Srl** is also committed to ensuring the safeguarding and protection of the environment and the territory in which it operates and to pursuing continuous improvement of its performance both by evaluating the environmental impact of its activities and by analyzing the life cycle of the products supplied.

**Castel Srl** considers the conformity with general compliance obligations, relating to laws, Directives, Regulations and both product and environmental standards regarding its processes, as prerequisites.

In accordance with its corporate values and in line with the UNI EN ISO 9001 and 14001 standards, all personnel working on behalf of the company are required to actively collaborate to improve the Quality and Environmental Management System.

For this reason, **Castel Srl** bases its Policy on the following principles:

- Guarantee “business continuity” in compliance with quality requirements, according to contractual agreements and product standards to achieve full customer satisfaction.
- Eliminate or minimize risks to the health and safety of workers and protect the environment by paying attention to climate change.
- Plan its processes with a “risk-based thinking” approach to evaluate and treat risks associated with processes and exploit and reinforce identified opportunities.
- Adopt continuous process improvement and error prevention as a method.
- Train staff on safety, environmental and quality issues.
- Define and monitor processes to reduce waste and environmental impacts.

The Management of **Castel Srl** is committed to pursuing the objectives that derive from the principles of this policy in collaboration with the workforce and suppliers.

**Castel Srl** ensures that this Policy is available, understood and implemented.

Pessano con Bornago, September 20th, 2024

The President and the Chief Executive Officers

